

Product Retirement Notice

PRN # 09-06
June 9, 2009

Metrologic AMS Service Programs in North America & EMEA

With the release of Service Made Simple (SMS) for legacy Metrologic products, Honeywell Scanning & Mobility (HSM) will be discontinuing Metrologic Platinum and Silver service plans in North America and EMEA.

Service Made Simple was created to simplify the contract quote process for you, by offering one premium program at a bargain price. This program should be included on every quote. If you don't quote, you can't sell!

Part numbers that will be retired are listed on the next pages. The corresponding Service Made Simple and Extended Warranty part numbers are cross referenced to make updating your system quick and easy. Please refer to the attached Service Price Book for all HSM services part numbers and pricing for legacy Metrologic products, as more product are covered under SMS than were previously covered under Platinum and Silver service plans.

Metrologic Platinum and Silver service plans will be deactivated on Monday, June 15, 2009. All orders going forward will need to be for Service Made Simple or Extended Warranty programs.

If you have any questions regarding this Product Retirement Notice, please contact Jacki Cole or Jon Stiles. Thank you.

For more information:

www.honeywell.com/aidc

Honeywell Security & Data Collection

Honeywell Scanning & Mobility
90 Coles Road
Blackwood, NJ 08012
856.228.8100
www.honeywell.com

The Honeywell logo is displayed in a bold, red, sans-serif font.

Retired			Replacement	
Product	Plan	Part Number	Plan	Part Number
MS7580 Genesis	Platinum	AMS-7580-2000P	Service Made Simple	
MS7580 Genesis	Platinum	AMS-7580-3000P		SVC7580-SMS3
MS7580 Genesis	Platinum	AMS-7580-4000P		
MS7580 Genesis	Platinum	AMS-7580-5000P		SVC7580-SMS5
MS7580 Genesis	Silver	AMS-7580-3000S		Extended Warranty
MS7580 Genesis	Silver	AMS-7580-4000S		
MS7580 Genesis	Silver	AMS-7580-5000S		
MS1890 FocusIND	Platinum	AMS-1890-3000P	No Replacement	
MS1890 FocusIND	Platinum	AMS-1890-4000P		
MS1890 FocusIND	Platinum	AMS-1890-5000P		
MS1890 FocusIND	Silver	AMS-1890-4000S		
MS1890 FocusIND	Silver	AMS-1890-5000S		
MS2122 StratosE (Diamonex)	Platinum	AMS-2100-3000P	Service Made Simple	SVC2122-SMS3
MS2122 StratosE (Diamonex)	Platinum	AMS-2100-4000P		
MS2122 StratosE (Diamonex)	Platinum	AMS-2100-5000P		SVC2122-SMS5
MS2122 StratosE (Diamonex)	Silver	AMS-2100-4000S	Extended Warranty	SVC2122-W
MS2122 StratosE (Diamonex)	Silver	AMS-2100-5000S		
MS2300 StratosH (Diamonex)	Platinum	AMS-2300-3000P	Service Made Simple	SVC2300-SMS3
MS2300 StratosH (Diamonex)	Platinum	AMS-2300-4000P		
MS2300 StratosH (Diamonex)	Platinum	AMS-2300-5000P		SVC2300-SMS5
MS2300 StratosH (Diamonex)	Silver	AMS-2300-4000S	Extended Warranty	SVC2300-W
MS2300 StratosH (Diamonex)	Silver	AMS-2300-5000S		
MS2400 Stratos (Diamonex)	Platinum	AMS-2400-2000P	Service Made Simple	
MS2400 Stratos (Diamonex)	Platinum	AMS-2400-3000P		SVC2400-SMS3
MS2400 Stratos (Diamonex)	Platinum	AMS-2400-4000P		
MS2400 Stratos (Diamonex)	Platinum	AMS-2400-5000P		SVC2400-SMS5
MS2400 Stratos (Diamonex)	Silver	AMS-2400-3000S		Extended Warranty
MS2400 Stratos (Diamonex)	Silver	AMS-2400-4000S		
MS2400 Stratos (Diamonex)	Silver	AMS-2400-5000S		
SP5500 OptimusS	Platinum	AMS-5500-1000P	Service Made Simple	
SP5500 OptimusS	Platinum	AMS-5500-2000P		
SP5500 OptimusS	Platinum	AMS-5500-3000P		SVC5500S-SMS3
SP5500 OptimusS	Platinum	AMS-5500-4000P		
SP5500 OptimusS	Platinum	AMS-5500-5000P		SVC5500S-SMS5
SP5500 OptimusS	Silver	AMS-5500-2000S	Extended Warranty	SVC5500S-W
SP5500 OptimusS	Silver	AMS-5500-3000S		
SP5500 OptimusS	Silver	AMS-5500-4000S		
SP5500 OptimusS	Silver	AMS-5500-5000S		
SP5600 OptimusR	Platinum	AMS-5600-1000P	Service Made Simple	
SP5600 OptimusR	Platinum	AMS-5600-2000P		
SP5600 OptimusR	Platinum	AMS-5600-3000P		SVC5600R-SMS3
SP5600 OptimusR	Platinum	AMS-5600-4000P		
SP5600 OptimusR	Platinum	AMS-5600-5000P		SVC5600R-SMS5

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Product	Plan	Part Number	Plan	Part Number
SP5600 OptimusR	Silver	AMS-5600-2000S	Extended Warranty	SVC5600R-W
SP5600 OptimusR	Silver	AMS-5600-3000S		
SP5600 OptimusR	Silver	AMS-5600-4000S		
SP5600 OptimusR	Silver	AMS-5600-5000S		
SP5700 OptimusPDA	Platinum	AMS-5700-1000P	Service Made Simple	SVC5700-SMS3
SP5700 OptimusPDA	Platinum	AMS-5700-2000P		
SP5700 OptimusPDA	Platinum	AMS-5700-3000P		
SP5700 OptimusPDA	Platinum	AMS-5700-4000P		
SP5700 OptimusPDA	Platinum	AMS-5700-5000P	Extended Warranty	SVC5700-SMS5
SP5700 OptimusPDA	Silver	AMS-5700-2000S		
SP5700 OptimusPDA	Silver	AMS-5700-3000S		
SP5700 OptimusPDA	Silver	AMS-5700-4000S		
SP5700 OptimusPDA	Silver	AMS-5700-5000S	Service Made Simple	SVC5700-W
MS1690 Focus	Platinum	AMS-1690-5000P		
MS3780 Fusion	Platinum	AMS-3780-3000P		
MS3780 Fusion	Platinum	AMS-3780-4000P		
MS3780 Fusion	Platinum	AMS-3780-5000P	Service Made Simple	SVC3780-SMS3
MS3780 Fusion	Silver	AMS-3780-4000S		
MS3780 Fusion	Silver	AMS-3780-5000S	Extended Warranty	SVC3780-SMS5
MS7820 Solaris	Platinum	AMS-7820-2000P		
MS7820 Solaris	Platinum	AMS-7820-3000P	Service Made Simple	SVC7820-SMS3
MS7820 Solaris	Platinum	AMS-7820-4000P		
MS7820 Solaris	Platinum	AMS-7820-5000P		
MS7820 Solaris	Silver	AMS-7820-3000S		
MS7820 Solaris	Silver	AMS-7820-4000S	Extended Warranty	SVC7820-SMS5
MS7820 Solaris	Silver	AMS-7820-5000S		
MS9590 VoyagerGS	Platinum	AMS-9590-5000P	Service Made Simple	SVC9590-SMS5
IS1650	Platinum	AMS-1650-2000P	Contact HSM service department for part numbers and pricing	
IS1650	Platinum	AMS-1650-3000P		
IS1650	Platinum	AMS-1650-4000P		
IS1650	Platinum	AMS-1650-5000P		
IS1650	Silver	AMS-1650-3000S		
IS1650	Silver	AMS-1650-4000S		
IS1650	Silver	AMS-1650-5000S		
MS1633 FocusBT	Silver	AMS-1633-3000S	Extended Warranty	SVC1633K-W
MS1633 FocusBT	Silver	AMS-1633-5000S		

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