

# Product Retirement Notice

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PRN#10-13  
April 13, 2010

## Honeywell Announces End of Life Plan for NiMH Battery Charge Pack for 3870 and 3875

This notice serves as formal communication of Honeywell Scanning & Mobility's intent to discontinue the following accessory:

- CLESS/NIMH/S

### Regions Affected

- Asia Pacific (AP)
- Latin America (LA)
- Europe, Middle East, Africa (EMEA)
- North America (NA)

### Reason for Retirement

As announced in PRN #07-05, the end of warranty period for the 3870 and the 3875 is December 21, 2010. After this date, Honeywell will no longer support these products or their accessories. As a result, the NiMH battery charge pack will retire effective the date shown below.

### Timeline of Events

<b>Last Time Buy</b>	Honeywell will not accept hardware or service orders after this date	June 30, 2010
<b>Last Time Ship</b>	Honeywell will not ship product after this date	December 15, 2010
<b>Stock Rotation Request</b>	Honeywell will not accept requests for stock rotation after this date	April 30, 2010
<b>Stock Rotation Return</b>	Honeywell must receive all final stock rotated units by this date	May 31, 2010
<b>End of Service</b>	Honeywell will not offer spare parts or servicing of units after this date	December 21, 2010

### Replacement Options

There are no direct replacements for the battery charge pack. If you require a replacement scanner, several cordless solutions are available as a substitute for the 3870, depending on the specific functional requirements of the application.

- 3820 (cordless linear-imaging scanner)
- 3820i (industrial-grade cordless linear-imaging scanner)
- 4820 (cordless area-imaging scanner)
- 4820i (industrial-grade cordless area-imaging scanner)

There are no direct replacement options for the 3875; however, customers should investigate our mobile computers as possible replacements. (Please note: programming and a wireless infrastructure are required to enable a solution.)

Please work with your Honeywell representative to determine which solution will best meet your needs.

### Service and Warranty

Honeywell will maintain our commitment to our customers by supporting and servicing discontinued product at all worldwide service centers throughout the life of all warranties in place as long as the required parts are available.

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## Contact

Honeywell Scanning & Mobility is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

### For more information:

[www.honeywellaidc.com](http://www.honeywellaidc.com)

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The Honeywell logo is displayed in a bold, red, sans-serif font.